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Codes of Practice

Ethical trading, quality and supplier conduct policy

Document reference	SAL-POL-001	**Version**	1.0
Effective date	25 October 2026	**Next review**	October 2027
Policy owner	Directors	**Applies to**	All operations and supply partners

1. INTRODUCTION AND SCOPE

1.1 Stitch Away Ltd is a UK-registered garment manufacturing company. All contracts, invoicing and contractual liability are held in the United Kingdom.

1.2 Production is carried out by our collaborating factory, Fashion Villaz, Pakistan, on a dedicated Stitch Away production line with its own fabric production. Stitch Away directs all production, quality control, patterns and scheduling, and holds full contractual responsibility in the UK.

1.3 This document sets out the standards we apply across our operations and require of every supply partner.

2. ETHICAL LABOUR STANDARDS

2.1 All workers receive fair wages, paid in full and on time, and work reasonable hours.

2.2 Working conditions are safe and healthy, with properly maintained equipment.

2.3 Child labour, and forced, bonded or involuntary labour, are not tolerated in any form.

2.4 Workers are treated with dignity and protected from discrimination and harassment.

2.5 Compliance with these standards is a condition of working with Stitch Away.

3. TRAINING AND SOCIAL VALUE

3.1 Our production provides skilled employment and training, particularly for women from underprivileged backgrounds, including widows and women supporting their families.

3.2 We aim to create sustainable employment and long-term growth for the people who make our garments.

4. QUALITY ASSURANCE

4.1 An approved sample is agreed with the customer before any bulk production.

4.2 Quality checks are carried out before production, during production and before dispatch, followed by a final check in the UK before delivery.

4.3 Products are made to the customer’s agreed specification. No specification is substituted or amended without customer approval.

4.4 Up-to-date specification sheets are maintained for every item supplied.

5. PRODUCTS AND CAPABILITY

5.1 School uniform, corporate uniform and workwear, including shirts, blouses, polo shirts, sweatshirts, jumpers, fleeces, jackets, trousers and skirts.

5.2 Fabric made to specification through our own fabric production, with trims sourced from approved suppliers.

5.3 Embroidery and branding of school and company logos, from small orders to large rollouts.

6. CUSTOMER SERVICE

6.1 Queries and complaints are investigated and responded to within 48 hours.

6.2 Any product change or discontinuation is notified to the customer in writing within 48 hours of our becoming aware of it.

6.3 Product samples are provided free of charge on request.

7. DELIVERY AND PACKAGING

7.1 Goods are delivered carriage paid to the agreed delivery point on the agreed date.

7.2 All items are securely packed to protect them in transit and to meet health and safety requirements.

8. ENVIRONMENT

8.1 Our production unit uses solar energy.

8.2 Waste is managed responsibly and fabric offcuts are reused where possible.

8.3 Packaging is limited to what is needed to protect goods.

9. LEGAL COMPLIANCE

9.1 We comply with all UK legislation applicable to the products we supply, including product safety and labelling requirements.

9.2 We are committed to the principles of the Modern Slavery Act 2015 and take steps to ensure slavery and human trafficking have no place in our supply chain.

9.3 Our standard payment terms are a maximum of 30 days from the date of invoice.

10. REVIEW

10.1 This document is reviewed annually by the Directors, or sooner if our operations or legal requirements change.

Signed for and on behalf of Stitch Away Ltd



Muhammad Hamza Bin Azhar, Director

Date: 25 October 2026



Tara Kozana, Director

Date: 25 October 2026